

Mexican Swine Flu						
Questions	Enhanced AIG Assist Global Travel Protection	AIG Corporate Assist	AirAsia Golsure - Domestic & Comprehensive	AirAsia Golsure International Plan	Firefly Travel Protection One Way	Firefly Travel Protection Return
Travel Cancellation Benefit						
Am I covered for Swine Flu	We will only cover for : a) Travel Cancellation which is a result of : i) hospitalisation; ii) death b) Travel Curtailment which is a result of : i) hospitalisation for 48 hours; ii) death; iii) if you are denied entry when arriving overseas and are hospitalised for 48 hours. c) Medical Expenses incurred d) Emergency Medical Evacuation e) Repatriation of Mortal Remains g) Compassionate visit due to : i) hospitalisation for more than 5 days; ii) death	We will only cover for : a) Travel Cancellation which is a result of : i) compulsory quarantine ii) death iii) you are unable to travel as advised by a doctor b) Travel Curtailment which is a result of : i) compulsory quarantine ii) death c) Medical Expenses incurred d) Emergency Medical Evacuation e) Repatriation of Mortal Remains f) Compassionate visit due to hospitalisation for more than 5 days. g) Post hospitalisation – for transportation allowance	Return Plan We will only cover for : a) Travel Cancellation which is a result of Hospitalisation as advised by a doctor b) Travel Curtailment which is a result of Hospitalisation as advised by a doctor One Way Plan We will only cover for Travel Cancellation which is a result of Hospitalisation as advised by a doctor	Return Plan We will only cover for : a) Travel Cancellation which is a result of Hospitalisation as advised by a doctor b) Travel Curtailment which is a result of Hospitalisation as advised by a doctor c) Medical Expenses incurred d) Emergency Medical Evacuation e) Repatriation of Mortal Remains f) Compassionate visit due to hospitalisation for more than 5 days; One Way Plan We will only cover for Travel Cancellation which is a result of Hospitalisation as advised by a doctor	We will only cover for : a) Travel Cancellation which is a result of : i) hospitalisation or recuperation at home as advised by a doctor; ii) death b) Compassionate visit due to hospitalisation for more than 5 days;	We will only cover for : a) Travel Cancellation which is a result of : i) hospitalisation or recuperation at home as advised by a doctor; ii) death b) Travel Curtailment which is a result of : i) hospitalisation for 48 hours; ii) death; iii) if you are denied entry when arriving overseas and are hospitalised for 48 hours. c) Medical Expenses incurred d) Emergency Medical Evacuation e) Repatriation of Mortal Remains g) Compassionate visit due to hospitalisation for more than 5 days;
If I being quarantined will I be covered?	Yes. Daily cash allowance of RM 100, max. up to RM 1,000. The coverage is from 3 August to 31 December 09	Yes. Daily cash allowance of RM 100, max. up to RM 1,000. The coverage is from 3 August to 31 December 09	No	No	No	No
Example for AIG Assist Per Trip Plan	Purchase Date: 03 August 09 Departure Date: 05 August 09 Insurance Inception: 05 August 09 End Date: 05 Jan 09 Insurance only be covered up to 31 Dec 09	Purchase Date: 03 August 09 Departure Date: 05 August 09 Insurance Inception: 05 August 09 End Date: 05 Jan 09 Insurance only be covered up to 31 Dec 09				
For AIG Assist Annual Plan	The purchase date must be on / after 3 August to enjoy the extension Coverage terms will be the same as per trip	The purchase date must be on / after 3 August to enjoy the extension Coverage terms will be the same as per trip				
What should I obtain if I being quarantined?	You must obtain an original copy of a written confirmation containing the information, including but not limited to the quarantined period and the reason for such quarantine, issued by the government or other relevant government authorities regarding the Compulsory Quarantine	You must obtain an original copy of a written confirmation containing the information, including but not limited to the quarantined period and the reason for such quarantine, issued by the government or other relevant government authorities regarding the Compulsory Quarantine				
Annual Policy						
Annual Policy sold before 3rd Aug 09 and valid for a year are they still entitle to the loss of travel deposit benefit?	Yes	Yes				
H1N1						
If I'm traveling from 27th Dec to 4th Jan, will I be covered?	Yes but coverage for H1N1 will ceased on 31st Dec for your trip.	Yes but coverage for H1N1 will ceased on 31st Dec for your trip.				